

I AM DEAF.

I AM HARD OF HEARING.

Please point to the pictures to help me understand what you want.



VIOLATIONS



YOU ARE BEING:

WARNED

TICKETED

ARRESTED

I NEED HELP



I AM DEAF. I AM HARD OF HEARING.

This card is for law enforcement officers.
This card will help you communicate with me.

THE BEST WAY(S) TO COMMUNICATE WITH ME:



COMMUNICATION TIPS

When communicating with me, please,

- Get my attention first.
- Move to a well-lit area, when possible.
- Make eye contact when you speak.
- Repeat, rephrase, or write your request down if necessary.

Be aware that:

- Shining a flashlight in my face will make it difficult for me to understand you.
- I may need to communicate through a qualified sign language interpreter.
- I may need to connect an assistive device to my hearing aid or cochlear implant to hear better.
- A hearing aid or cochlear implant does NOT allow me to understand everything you say.

If I am going to be arrested or be asked to come in for questioning, I may need:

- A qualified sign language interpreter for both spoken and written communication.
- A communication access real-time translation (CART) for captioning conversations.
- For a phone call – video phone, internet service, computer, captioned telephone, or cell phone for texting.

Disclaimer: This visor card does not waive the user's right to effective communication under the Americans with Disabilities Act (ADA).



Deaf-Hearing Communication Centre

www.DHCC.org (610) 604-0450